

Harvard Business Review
CLASSICS

HOW MANAGEMENT TEAMS CAN HAVE A GOOD FIGHT



Kathleen M. Eisenhardt,
L.J. Bourgeois III, and Jean L. Kahwajy

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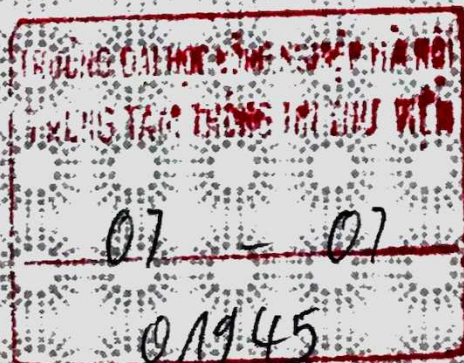
L.J. Bourgeois III

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KHÔNG ĐƯỢC BÁN LẠI

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Conflict in the workplace is natural—and even necessary. Colleagues who challenge one another's thinking tend to consider a richer range of options, which ultimately leads to better business decisions.

How Management Teams Can Have a Good Fight reveals the tactics managers can use to ensure that these healthy back-and-forth moments remain constructive and focused on the issues. Managers who embrace this kind of positive conflict will foster increasingly engaged, productive teams—and discover that they themselves are better positioned to lead these teams to success.

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